

XTERIORS™

ALL-WEATHER SOLUTIONS FOR EXTERIOR STYLE

BY  daltile®



Xteriors Hardscapes MAPEI Installation Systems Warranty



Complete Tile and Stone Installation Systems | Provided by MAPEI Corporation

Most of MAPEI Corporation's facilities have been certified to ISO 9001 and ISO 14001 standards. As leaders in the building industry's sustainability efforts, we offer current and relevant third-party-verified certifications and sustainability documentation, such as:



MAPEI produces a wide variety of products that meet or exceed the stringent requirements of green building standards and certification programs that include:



This is just a sample of MAPEI's sustainability efforts. A complete picture is provided in our Sustainability Report, which documents our efforts to promote environmental consciousness on a company-wide basis. To view the Sustainability Report, visit this link on MAPEI's Website: <https://bit.ly/3Mu9FMc>.

As we say at MAPEI, "Sustainability is built into everything we do." For more information about our sustainability efforts, please visit this link on MAPEI's Website: <https://bit.ly/3s1GhDm>.

All of the recommended installation products in the Xteriors Systems are premium and polymer-modified. They do not contain Portland cement and do not contribute to efflorescence. Efflorescence is the fine, white, powdery deposit of water-soluble mineral salts that forms on the surface of typical Portland-cement-based materials. To learn more about efflorescence, visit this link on MAPEI's Website: <https://bit.ly/3TqwnH5>.

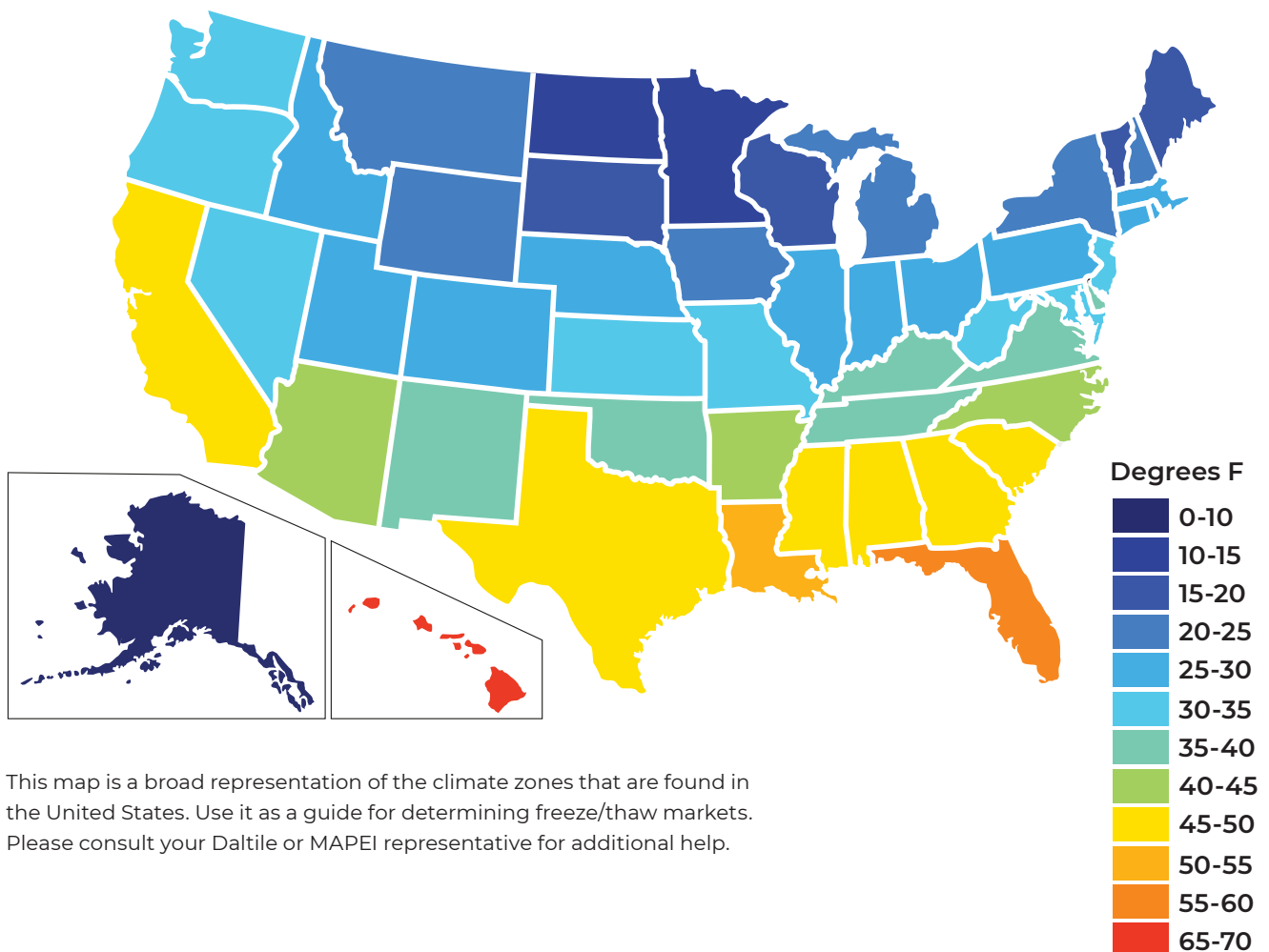


Daltile Xteriors™ High-Performance Installation Systems

1. Project-specific installation system warranties for exterior residential and commercial systems
2. All Daltile Xteriors project-specific installation system warranties* are transferable.
3. Backed by MAPEI, the worldwide leader in tile and stone installation systems
4. Project consultations are available upon request, including:
 - a. Preliminary inspection and determination of project installation needs.
 - b. Pre-construction meeting participation.
 - c. In-process jobsite inspections.
 - d. Full warranty documentation provided for project completion.

**The installation systems detailed in this brochure are based on the most common construction conditions. Additional installation systems are available from Daltile and MAPEI Corporation. The systems must be installed according to published specifications and use of the full system of specified products is required for warranty consideration. A comprehensive warranty applies only when all tile and setting materials are purchased from a Daltile-owned facility.*

Daltile Xteriors Warranted High-Performance Installation Systems



This map is a broad representation of the climate zones that are found in the United States. Use it as a guide for determining freeze/thaw markets. Please consult your Daltile or MAPEI representative for additional help.

These are average winter temperatures.
Use as reference only.

WARRANTY



Daltile is the sole provider of this all-inclusive installation and setting materials systems warranty, provided that the tile, natural stone, Xteriors products **and** the specified installation materials are purchased from Daltile. Proof of purchase is required for any claim. If products fail, the defective item will be repaired or replaced and an allowance for flooring material and labor costs will be included.

IMPORTANT: Additional terms, conditions, limitations and exclusions apply to this installation system warranty.

OTHER DALTILE WARRANTIES

Implied Warranties Limited in Duration and Scope

Any implied warranty applicable to the product sale, including the implied warranty of merchantability or the implied warranty of fitness for a particular purpose is limited in duration to the duration of this written warranty or the maximum statutory period, whichever is less. Some states do not allow limitations on implied warranty duration, so the above limitation may not apply to you.

The Federal Magnuson-Moss Warranty Act limits disclaimers of implied warranties involving consumer products. To the maximum extent allowable by federal and state law, this warranty supplements or supersedes federal and state consumer goods warranty protections.

Implied Warranty of Fitness for a Particular Purpose

Daltile provides detailed information in its product literature with regard to appropriate tile and stone applications. In these specified applications, Daltile limits the duration of the implied warranty of fitness for a particular purpose to one year or the maximum statutory period prescribed by law, whichever is less. Failure to comply with recommended applications voids this warranty.

Natural stone products are mined and cut from natural formations. Because these products are not subject to a manufacturing process, quality warranties are limited to the specified representations in product literature and guidelines established by the Marble Institute of America. Daltile does not warrant natural stone products for shade, size, thickness, warping, cleft variations, surface finish variations, or other natural variances on stone products.

Remedy Limitation and Disclaimer

If a defect in materials is discovered within the one-year period, Daltile will either refund the price of the product or provide a replacement product after a reasonable number of attempts to remedy product defects. Buyer's remedy is limited to replacement or repair of the defective product. No consequential (including, but not limited to, lost profits) or incidental damages are recoverable. Daltile disclaims all express warranties not contained in this limited express warranty. Any representations made in connection with the sale of this product that differs from the terms of this warranty are not valid and should be brought to the attention of Daltile immediately (1-800-933-TILE).

Legal Notice: Warning! Tile and installation products contain chemicals known to the state of California to cause cancer, birth defects, reproductive harm, respiratory harm or other health problems. For more product-specific information on chemical content, obtain an MSDS at Daltile.com or contact Daltile at 1-800-933-TILE.

TO MAKE A CLAIM

1. The original purchaser must notify a Daltile Sales Service Center or an authorized representative in writing within 30 days of the occurrence of any defect. Proof of purchase documents is requested.
2. After notification, Daltile or an authorized representative will inspect and/or test the product for defect and complete a Product Claim Action form. No claim will be honored without product inspection by Daltile or an authorized representative.
3. Upon determination that the product defect claim is valid, Daltile will notify the purchaser in writing. Daltile reserves the right to repair, replace or refund the originally purchased product at its sole discretion.

ALL PRODUCTS SHOWN MUST BE INSTALLED ACCORDING TO THEIR PRODUCT LITERATURE.

MAPEI Technical Services Support Center • www.mapei.us • 1-800-992-6273

Daltile Support Center • 1-800-933-TILE (8453)

Note: The selection of these installation products and their use are based upon appropriate climatic conditions.

Freeze/Thaw Climates

25-YEAR WARRANTY SYSTEMS
DIRECT BOND METHOD
Crack Isolation / Waterproofing (optional): <i>Mapelastic® Turbo</i>
Bonding Mortar: <i>Granirapid® System</i>
Grout/Sealant: <i>Ultracolor® Plus FA / Mapesil® T Plus</i>
MORTAR BED METHOD
Mortar Bed: <i>Modified Mortar Bed</i>
Crack Isolation / Waterproofing (optional): <i>Mapelastic Turbo</i>
Bonding Mortar: <i>Granirapid System</i>
Grout/Sealant: <i>Ultracolor Plus FA / Mapesil T Plus</i>

15-YEAR WARRANTY SYSTEMS
DIRECT BOND METHOD
Crack Isolation / Waterproofing (optional): <i>Mapelastic AquaDefense</i>
Bonding Mortar: <i>Ultraflex® LFT™ Rapid</i>
Grout/Sealant: <i>Ultracolor Plus FA / Mapesil T Plus</i>
MORTAR BED METHOD
Mortar Bed: <i>Modified Mortar Bed</i>
Crack Isolation / Waterproofing (optional): <i>Mapelastic AquaDefense</i>
Bonding Mortar: <i>Ultraflex LFT Rapid</i>
Grout/Sealant: <i>Ultracolor Plus FA / Mapesil T Plus</i>

Refer to the Daltile Xteriors Website (www.daltile.com/xteriors) for complete specifications and the Daltile Xteriors Hardscape One Source Warranty.

Please refer to the Xteriors water-features warranty brochure to add a fully warranted water feature to complete your project.

Moderate Climates

25-YEAR WARRANTY SYSTEMS
DIRECT BOND METHOD
Crack Isolation / Waterproofing (optional): <i>Mapelastic Turbo</i>
Bonding Mortar: <i>Granirapid System</i>
Grout/Sealant: <i>Ultracolor Plus FA / Mapesil T Plus</i>
MORTAR BED METHOD
Mortar Bed: <i>Modified Mortar Bed</i>
Crack Isolation / Waterproofing (optional): <i>Mapelastic Turbo</i>
Bonding Mortar: <i>Granirapid System</i>
Grout/Sealant: <i>Ultracolor Plus FA / Mapesil T Plus</i>

15-YEAR WARRANTY SYSTEMS
DIRECT BOND METHOD
Crack Isolation / Waterproofing (optional): <i>Mapelastic AquaDefense</i>
Bonding Mortar: <i>Ultraflex LFT Rapid</i>
Grout/Sealant: <i>Ultracolor Plus FA / Mapesil T Plus</i>
MORTAR BED METHOD
Mortar Bed: <i>Modified Mortar Bed</i>
Crack Isolation / Waterproofing (optional): <i>Mapelastic AquaDefense</i>
Bonding Mortar: <i>Ultraflex LFT Rapid</i>
Grout/Sealant: <i>Ultracolor Plus FA / Mapesil T Plus</i>

10-YEAR WARRANTY SYSTEMS
DIRECT BOND METHOD
Crack Isolation / Waterproofing (optional): <i>Mapelastic AquaDefense</i>
Bonding Mortar: <i>Keraflex™ RS</i>
Grout/Sealant: <i>Ultracolor Plus FA / Mapesil T Plus</i>
MORTAR BED METHOD
Mortar Bed: <i>Modified Mortar Bed</i>
Crack Isolation / Waterproofing (optional): <i>Mapelastic AquaDefense</i>
Bonding Mortar: <i>Keraflex RS</i>
Grout/Sealant: <i>Ultracolor Plus FA / Mapesil T Plus</i>



MAPEI Headquarters of North America

1144 East Newport Center Drive
Deerfield Beach, Florida 33442
1-888-US-MAPEI (1-888-876-2734) /
(954) 246-8888

Technical Services

1-800-992-6273 (U.S. and Puerto Rico)

Customer Service

1-800-42-MAPEI (1-800-426-2734)

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